



Withdrawal dispute form

Last name:

First name:

Card identifier used:

You are disputing a withdrawal: please print and complete this document, and return it to us via our contact form: <https://support.nickel.eu/hc/en-be/requests/new>. While doing this, select the option **"My Nickel card/My card transactions"** and then the option **"I want to contest a transaction (not associated with a fraud/scam)"**.

Important: Please submit the dispute only once the transactions are no longer "in progress".

| Incident Description | |
|---|-----------------------------|
| Withdrawal location | |
| Name of the bank | |
| Name of the point of sale | |
| ATM used | |
| Transaction receipt enclosed | YES NO |
| Please give details of the reasons why you are contesting this/these withdrawal(s): | |

| Date and time | Name of transaction | Amount (€) |
|---------------|---------------------|------------|
| | | |
| | | |
| | | |
| | | |
| | | |

Total amount disputed (€)

I, undersigned, Mr / Mrs certify on my honor the accuracy of this information. For all legal purposes.

Date:

Signature: